

IMPORTANT: Duty Of Disclosure

This proposal form is to be completed by the Applicant or an Authorised Officer of the Applicant. The information provided to Vero Liability in this proposal form will be the basis of any contract of insurance entered into.

There are serious consequences if you fail to tell us information which is material to our decision to issue, renew, or alter this policy, or the terms on which we did any of these things.

You must disclose to Vero Liability Insurance Limited all information which is material to it in deciding whether to issue insurance cover to you, and if so on what terms and/or premium. This includes but is not limited to any circumstances or conduct which might lead to a claim being made against you. This may also include information which is additional to the questions that we have asked. The duty to disclose material information occurs prior to the commencement of cover, prior to each renewal or whenever the policy is varied. This means that prior to renewal or any policy variations, as well as advising of new information you may also need to advise us of any alterations to the facts previously notified.

Failing to disclose material information may result in your policy being avoided. This means that your policy would be deemed to have never existed and no claims would be payable.

If there is insufficient space to provide full information in this proposal document, please attach additional sheets. **WHEN IN DOUBT DISCLOSE.**

Claims Made Policy

This is a proposal form for a Claims Made policy. The policy will only respond to claims and/or circumstances which are first made known to the Insured and notified to Vero Liability Insurance Limited during the policy period. The policy will not provide cover for:

- Events that occurred prior to the retroactive date of the policy (if specified).
- Claims made after the expiry of the policy period (or extended reporting period if available) even though the act giving rise to the claim may have occurred during the policy period.
- Claims notified or arising out of facts or circumstances notified under any previous policy or noted on the current proposal form or any previous proposal form.
- Claims made, threatened or intimated prior to the commencement of the policy period.
- Claims arising from circumstances known to the Insured at the commencement of the policy period as having the potential to give rise to a claim.

Applicant Details

Name of applicant including trading names, names of subsidiaries and any other parties to be insured

Address

Website Address

Email Address Contact Person

Phone Number Broker / Agent

Financial Details

Please provide gross fees or income (including fees paid to subcontractors) as follows:

Country	Last Financial Year	Current financial Year estimated	Next financial year estimated
New Zealand	\$	\$	\$
Australia	\$	\$	\$
Asia & Pacific	\$	\$	\$
Rest of the world	\$	\$	\$
Total	\$	\$	\$

Business Details

When was the business established?

Has the name of the business ever changed? Yes No

▶ If Yes, please advise

Has any other business amalgamated or merged with you? Yes No

▶ If Yes, please advise

Proposal Form Travel Agents Professional Indemnity

Have you purchased another business? Yes No

▶ If Yes, please advise

Please list the professional bodies or associations to which the Applicant belongs:

Are any of your products and/or services subject to any legislation governed by the Financial Markets Authority? (refer www.fma.govt.nz) Yes No

▶ If Yes, please advise what steps you have taken to ensure you/your business is compliant with the legislation.

Do you sell any products? ▶ If Yes, please advise Yes No

Do you engage sub-consultants? Yes No

▶ If Yes, what percentage of gross fees is paid to them %

Are the sub-consultants required to carry Professional Indemnity Insurance? Yes No

▶ If Yes, please indicate minimum level of cover required: \$

Do you have a standard form of contract or agreement which applies to the provision of professional or specialist services/advice? Yes No

▶ If Yes, please enclose copies of the contract/agreement.

Is it your practice to use your standard form on all occasions? Yes No

▶ If No, please enclose copies of those contracts or agreements where your standard form has not been used or has been altered.

Do you use any standard form of disclaimer or exclusion of liability, other than as disclosed under your standard form of contract/agreement? Yes No

▶ If Yes, please supply copies of the same and detail the circumstances in which it is used.

Please provide details and value of the five largest contracts entered into with clients

1.	\$
2.	\$
3.	\$
4.	\$
5.	\$

Details of Principals and Staff

Names of Principals/Directors or Persons for whose acts cover is required	Qualifications	When Qualified	How long practising as Principal/Director	
Numbers of Staff	Employees		Contractors	
	Full time	Part time	Full time	Part time
Principals/Directors				
Administrative/Clerical				
Other				

Proposal Form Travel Agents Professional Indemnity

Activities Details

Is the firm a member of the TAANZ? Yes No

Please state the percentage of gross income/fees for each activity below:

Retail Travel Agency %

Wholesale Travel Agency %

Tour Operator %

Other (please specify) %

Does operate your own tours? Yes No

Does contract third parties to operate tours? Yes No

▶ If Yes:

(a) Do you have written terms and conditions with contracted third parties which maintain your subrogation rights (this would have to be phrased correctly) Yes No

(b) do you have written procedures to ensure that they hold all relevant licences and insurance covering their activities Yes No

Do you arrange any adventure activity holidays (eg skydiving/paragliding/mountaineering)? Yes No

▶ If Yes, please provide details of the activities and estimated number of holidays arranged annually

Do you have direct computer access to:

(a) Airlines Yes No

(b) Tour Operators Yes No

(c) Wholesalers Yes No

Are the bookings confirmed via the computer directly? Yes No

▶ If No, please advise

Do you have procedures in place to confirm bookings with clients? Yes No

Do you issue Travel Insurance Documents? Yes No

▶ If Yes, please advise estimated number of certificates issued annually:

Have you, your predecessors in business or any current or former Principals, Partners, Directors, ever defaulted to a carrier, conference or supplier?? Yes No

▶ If Yes, please advise

Prior Insurance

Has any insurer in respect of the risks to which this proposal relates ever:

1. declined a proposal, refused renewal or terminated any insurance? Yes No

2. required an increased premium or imposed special conditions? Yes No

3. declined an insurance claim by the Applicant or reduced its liability to pay an insurance claim in full (other than by application of an Excess)? Yes No

▶ If Yes to any of the above please give details

Claims Experience

Has any claim been made against the Applicant or any principal or director (including principal or director of any previous business) consultant or employee in respect of the risks to which this proposal relates? Yes ► No

► If Yes please give details *

Date of Claim or Loss	Brief details of claim or loss	Cost (if any of claim paid or loss insured)	Estimated outstanding loss
		\$	\$
		\$	\$
		\$	\$
		\$	\$

What action has been taken to prevent a recurrence of the situation which gave rise to each claim or loss?

Is any principal, director, partner, consultant or employee, after enquiry, aware of any circumstances which might give rise to a claim against the Applicant or his/her predecessors in business or any present or former principals, partners, directors, consultants or employees? Yes ► No

► If Yes please give details*

* Please attach supporting documents and additional pages if necessary.

Declaration

On behalf of all proposed Insureds, I/We declare and agree that:

1. the information and answers given in this proposal are in every respect true and correct and that Vero Liability has been made aware of all information that may be material in considering this proposal.
2. this proposal and declaration shall be the basis of and incorporated in the insurance contract.
3. I/We warrant that we will notify Vero Liability of any material alteration to these facts whether occurring before or after the completion of this insurance contract.
4. Vero Liability is authorised to give to or obtain from any other insurers or any insurance broker or other party any information relating to this insurance or any other insurance held by me/us or any claim made by me/us.

I/We understand that:

- Vero Liability is collecting the information on this proposal for the purpose of conducting its business, evaluating our insurance requirements and deciding whether to issue insurance cover and if so on what terms.
- failure to provide any of this information may result in Vero Liability refusing to provide the insurance.
- this information will be held by Vero Liability at 23-29 Albert Street, Auckland.
- I/We have certain rights of access to and correction of this information.

Signed:

Title: Date:

If this proposal form is being completed electronically, please print the completed form to sign.

Note: Completion of this proposal does not bind the Applicant or Vero Liability to enter into a contract of insurance.

Vero Liability Insurance Limited

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