



A VL real life claim example

Public & Products Liability

Goods in Care Custody or Control

The Insured, a special event organiser, hired commercial lighting equipment from a hire company. The hire company required the Insured to sign a hireage contract which stated that the Insured was liable for any loss of or damage to the hired equipment whilst in the Insured's care, custody or control.

When it was being assembled and rigged, an expensive telescopic light standard was damaged beyond repair by contractors engaged by the Insured. The hire company billed the Insured for almost \$20,000 to replace the standard.

The Insured tried to deflect the claim on to its contractor but, when the loss was eventually reported to and investigated, it became apparent that the contractor's worker was under the strict direction and control of the Insured's staff. The claim was settled under the Insured's Public Liability policy (Property in Care Custody or Control Memorandum).

CEG 039-102019/000