



A VL real life **claim example**

Professional Indemnity

Breach of Confidentiality

A married couple instructed the Insured law firm to make their wills. The wife had a specific provision in her will for a bequest to go to her child who she had adopted out 45 years earlier. Her husband had no knowledge of the child. She made a strict instruction to the firm that her will had to remain strictly confidential until her death.

The couple decided to sell their joint family home and the husband asked the lawyers to send them copies of any files they may have held on the purchase of the house some 20 years earlier. Unfortunately, the firm sent copies of both wills. The disclosure of the will to her husband against her direct instructions caused her considerable distress.

She has lodged a complaint with the Law Society as well as intimating a claim for compensation for emotional harm.

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