



A VL real life **claim example**

Bailees Liability

Mis-handling Product

The Insured is a general carrier and warehousing operation with a specialist division for bulk liquids cartage and storage. It stores various liquid products in a series of tanks.

In the claim the Insured's employee, who was the tank supervisor, was directing the transfer of resin 'A' from one tank into another tank which had previously contained resin 'B'. The 'B' tank had supposedly been cleaned out ready for fresh usage. However, this was not the case. There was still a residual quantity of 'B' in the tank. The two resins were completely incompatible, therefore resin 'A' was irremediably contaminated.

The Insured was clearly liable. The Bailees policy responded and a substantial sum was paid to settle the claim.

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