



A VL real life **claim example**

Associations Liability

Official Investigation

The Insured, an industry training organisation, was investigated by the Tertiary Education Commission. The TEC received an anonymous complaint alleging that the Insured had misreported the findings of a staff survey which sought views that might allow it to enhance its services and organisational strategies. The complaint specifically suggested that in the published survey findings the Insured had omitted reports of serious misconduct, breach of policy and fraudulent reporting of trainee achievement outcomes.

The “Official Investigations” extension of the Association’s Liability policy responded to the claim. The lawyer appointed to represent the Insured found that the allegations were entirely without foundation and guided the Insured accordingly in its response to the TEC investigation. The TEC ultimately accepted the Insured’s submission. The policy responded to pay legal costs incurred.

CEG 004-102019/000